

# Cory Gagliardi

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## Education

### Computer Science, Bachelor of Science

Russ College of Engineering and Technology, Ohio University, Athens, OH

GPA: 3.5/4.0, Computer Science GPA: 3.7/4.0

Anticipated Graduation, June 2009

## Professional Experience

### Jive Software July 09 - Present

Support Engineer

- Work with customers to troubleshoot a wide range of issues
- Maintain and prioritize a high case load
- Devise creative work arounds and solutions to existing bugs
- Developed a support-focused testing server to greatly reduce the time needed to reproduce issues
- Communicate with colleagues company-wide to quickly resolve problems

### Self Employed Web Developer Mar. 03 - Feb. 10

Work directly with clients to create from scratch database driven web sites using PHP and Ruby on Rails that incorporate interactive interfaces through JavaScript. A few of these sites are below.

#### Wallaby Recruiting Dec. 09 - Feb. 10

- Developed complete corporate identity from scratch: colors, logo, business card, and web site
- Consulted client on ideal page layout for UX and SEO
- Synchronized with CATS Applicant system via REST to pull job listings and post resumes
- Created clean AJAX based forms to post resumes and email job listings

Technologies Used: Ruby on Rails, JavaScript, jQuery

#### InterActivist Magazine Aug. 08 - June 09

- Collaborated with designers and content managers of magazine to satisfy needs of entire organization
- Produced fully web controlled content management system with multiple permission level account system
- Automated testing of classes utilizing the Rails testing infrastructure

Technologies Used: Ruby on Rails, JavaScript, MooTools

#### BonitaNaplesRealEstate.com June 06 - July 08

- Consulted with client on several occasions, brainstorming unique real estate searching and browsing tools
- Constructed application to download and parse housing information and images from RETS feed into a MySQL database
- Designed highly powerful, user friendly MySQL based search tool
- Redesigned and re-coded site in 2007, increasing usability and implementing several new features
- Developed unique directory of 300+ communities, quickly filterable through JavaScript

Technologies Used: PHP, JavaScript, MySQL, MooTools

### Page One Web Solutions Feb. 03 - Apr. 08

Web Programmer

- Collaborated with designers, programmers, and sales associates to create websites and print advertisements
- Consulted directly with clients to provide custom catalogs and content management systems
- Converted PSD designs to tableless CSS, HTML and JavaScript
- Collaborated with a small team to create Page One Tracking, a web traffic tracking application, currently supporting 500+ websites
- Instructed classes on table-less CSS and PHP development via conference calls